



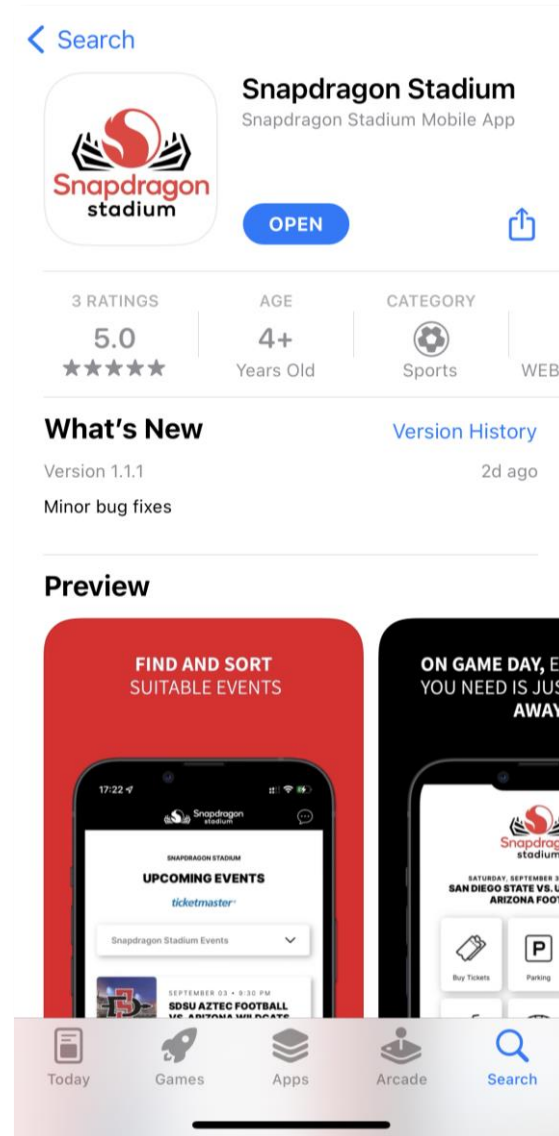
Snapdragon  
stadium

# MOBILE TICKET GUIDE

# ACCESS YOUR MOBILE TICKETS

## STEP 1:

Download and  
**Open** the  
Snapdragon  
Stadium Mobile App



## STEP 2:

Select  
**My Tickets** from the  
bottom menu





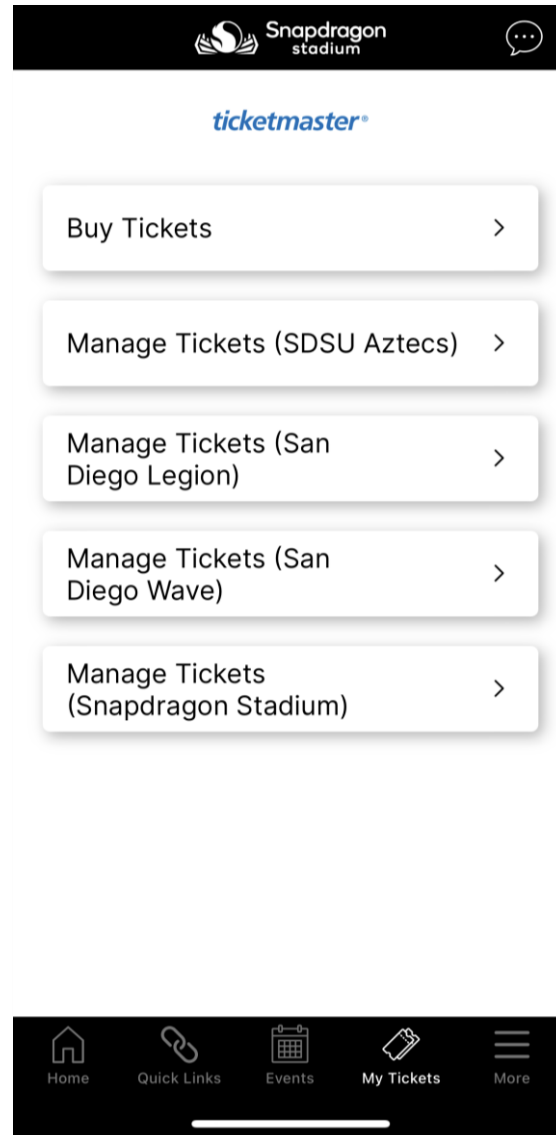
# ACCESS YOUR MOBILE TICKETS

## STEP 3:

Select which category of tickets you would like to manage

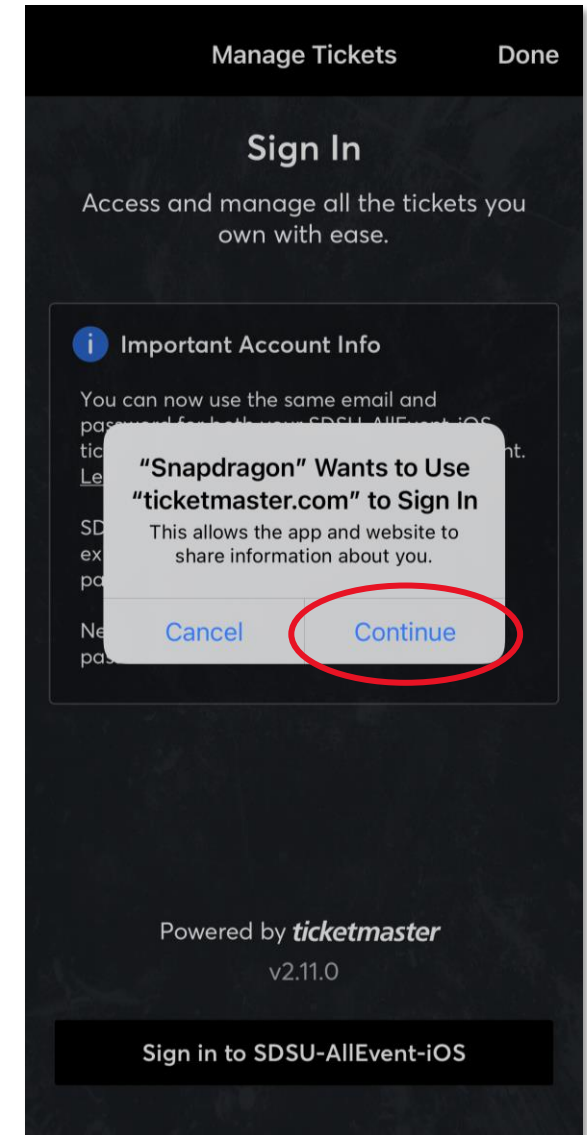
Choose from:

- SDSU Aztecs
- San Diego Legion
- San Diego Wave
- Snapdragon Stadium



## STEP 4:

Select **Continue** to sign into Ticketmaster

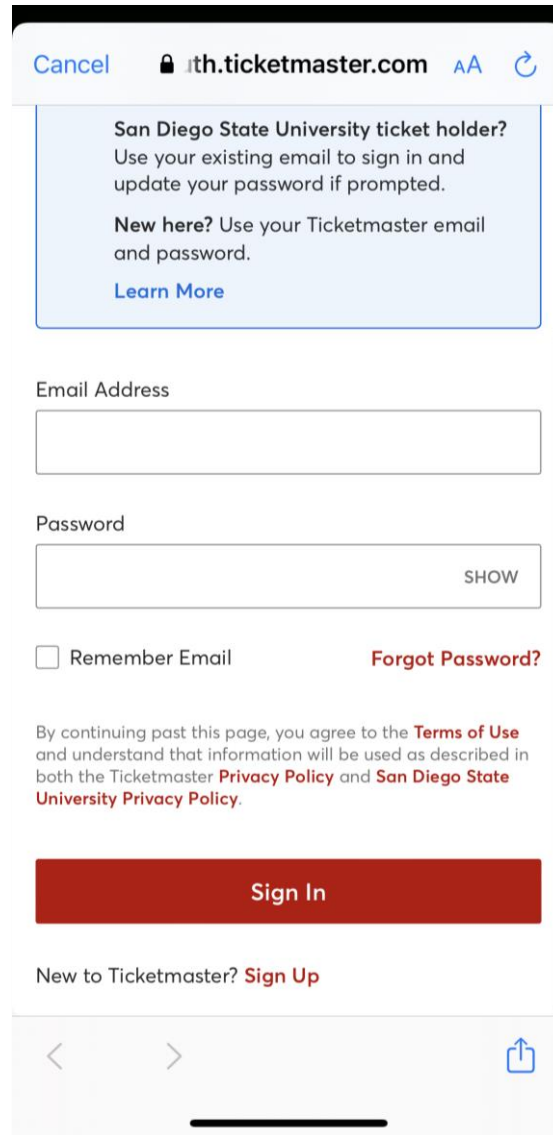


# ACCESS YOUR MOBILE TICKETS

## STEP 5:

**Sign In** to Ticketmaster using your email and Ticketmaster password

\*You must use the email associated with your purchase to sign in.



The screenshot shows the Ticketmaster mobile app's sign-in interface. At the top, there's a navigation bar with a 'Cancel' button, the URL 'th.ticketmaster.com', and browser controls. Below this is a light blue box with instructions for San Diego State University ticket holders and new users, along with a 'Learn More' link. The main form has fields for 'Email Address' and 'Password' (with a 'SHOW' toggle). Below the password field is a 'Remember Email' checkbox and a 'Forgot Password?' link. A red 'Sign In' button is prominently displayed. At the bottom, there's a link for 'New to Ticketmaster? Sign Up' and a mobile navigation bar with back, forward, and share icons.

Cancel th.ticketmaster.com AA ↺

San Diego State University ticket holder?  
Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.  
[Learn More](#)

Email Address

Password [SHOW](#)

☐ Remember Email [Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and [San Diego State University Privacy Policy](#).

[Sign In](#)

New to Ticketmaster? [Sign Up](#)

## STEP 6:

Select the tickets you would like to manage



The screenshot shows the 'Manage Tickets' screen in the Ticketmaster mobile app. The top navigation bar has 'Manage Tickets' and 'Done' buttons. Below the navigation bar is a header with the Ticketmaster logo. The main content area features a large promotional image for Jimmy Buffett and the Coral Reefer Band, with text indicating the event is on Saturday, Oct 22, 7pm at Snapdragon Stadium. A small icon and text indicate '1 ticket' is available for management. The bottom of the screen shows a mobile navigation bar.

Manage Tickets Done

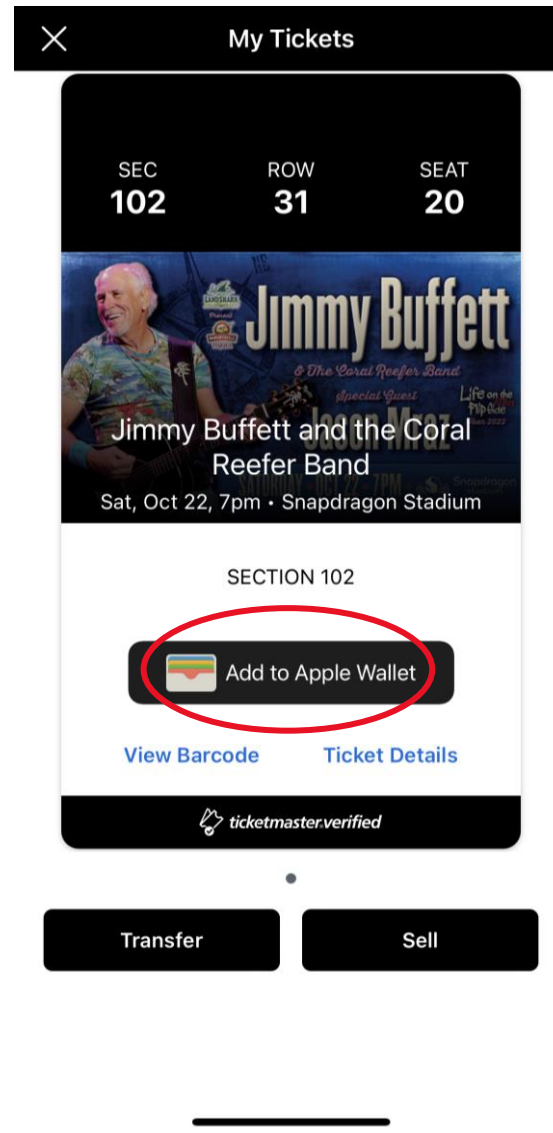
s t

Jimmy Buffett  
& The Coral Reefer Band  
Jason Mraz  
Life on the Flip Side  
Sat, Oct 22, 7pm • Snapdragon Stadium  
1 ticket

# ACCESS YOUR MOBILE TICKETS

## STEP 7:

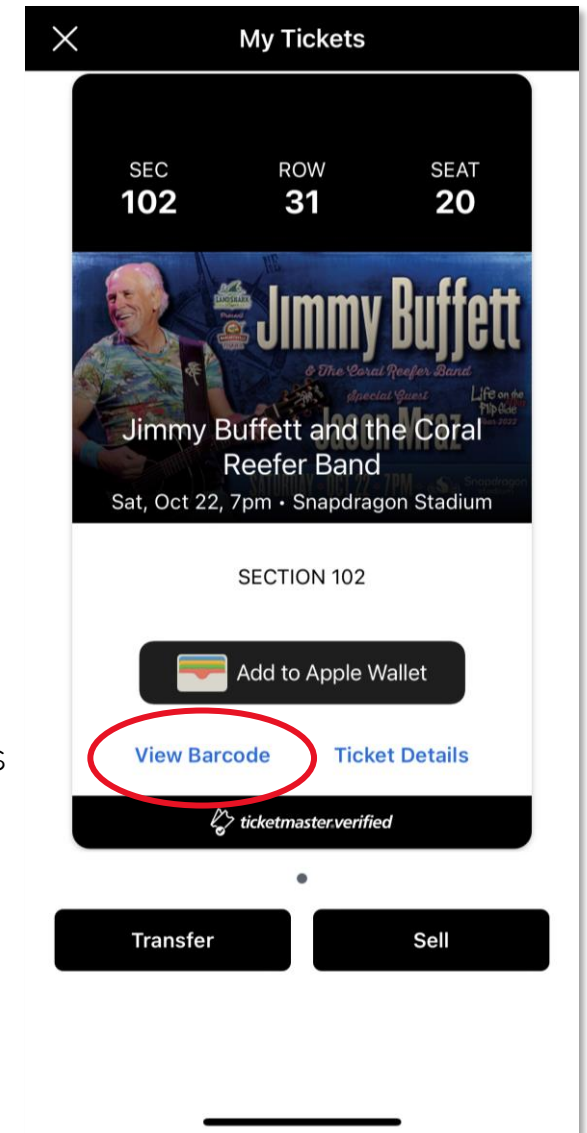
Select **Add to Apple Wallet** (iOS users) or **Save to Google Pay** (Android users) for easy entry at the gates



OR

Select **View Barcode** if already at the gates

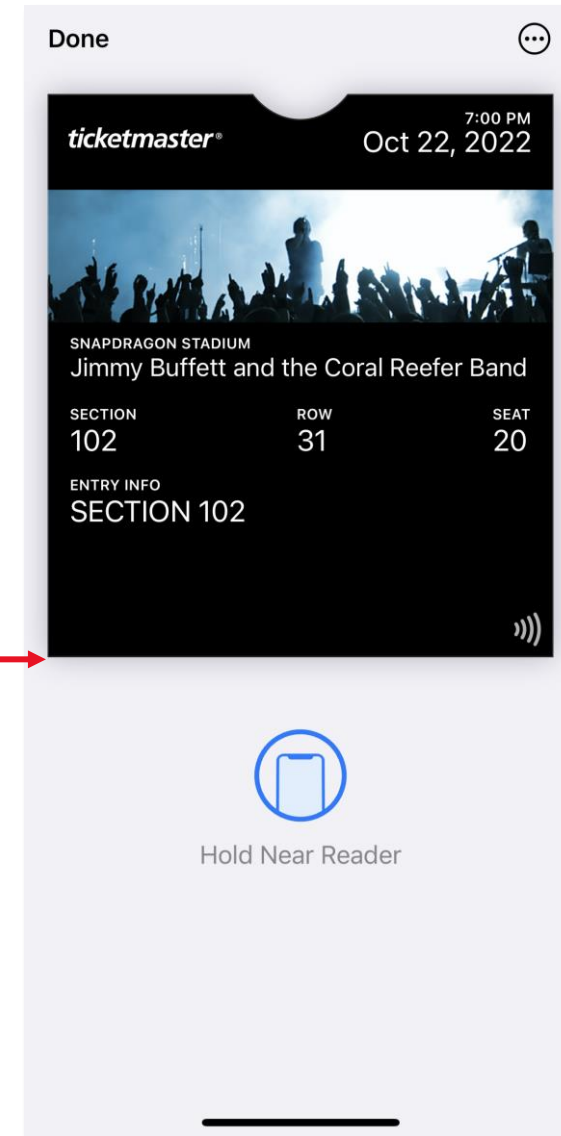
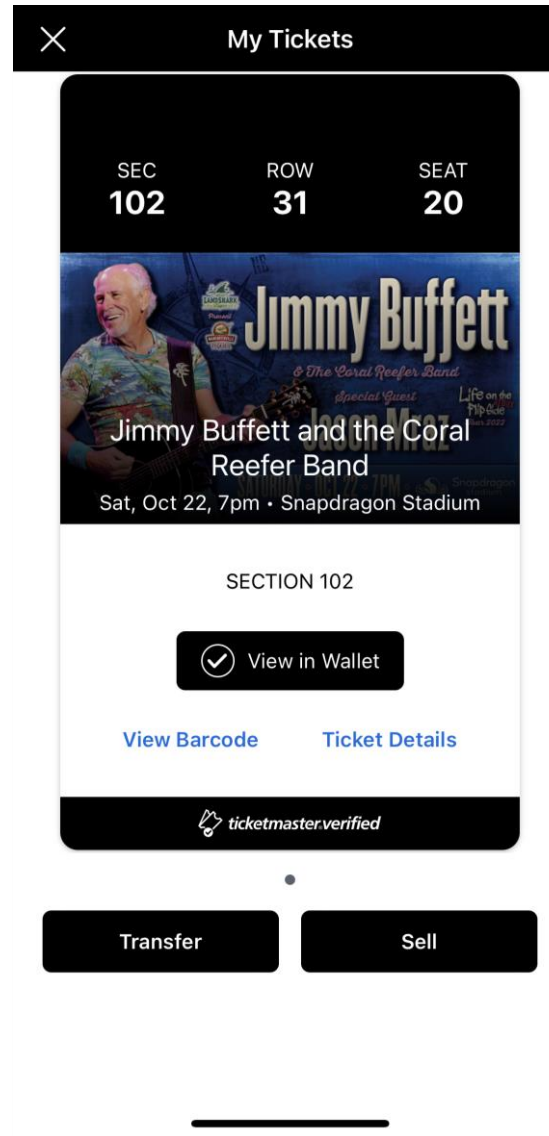
\*Screenshots of your barcode will NOT get you in. TicketMaster's SafeTix™ uses an encrypted barcode that automatically refreshes every few seconds.



# ACCESS YOUR MOBILE TICKETS

If you added your ticket(s) to your mobile wallet, select **View in Wallet** to access your tickets

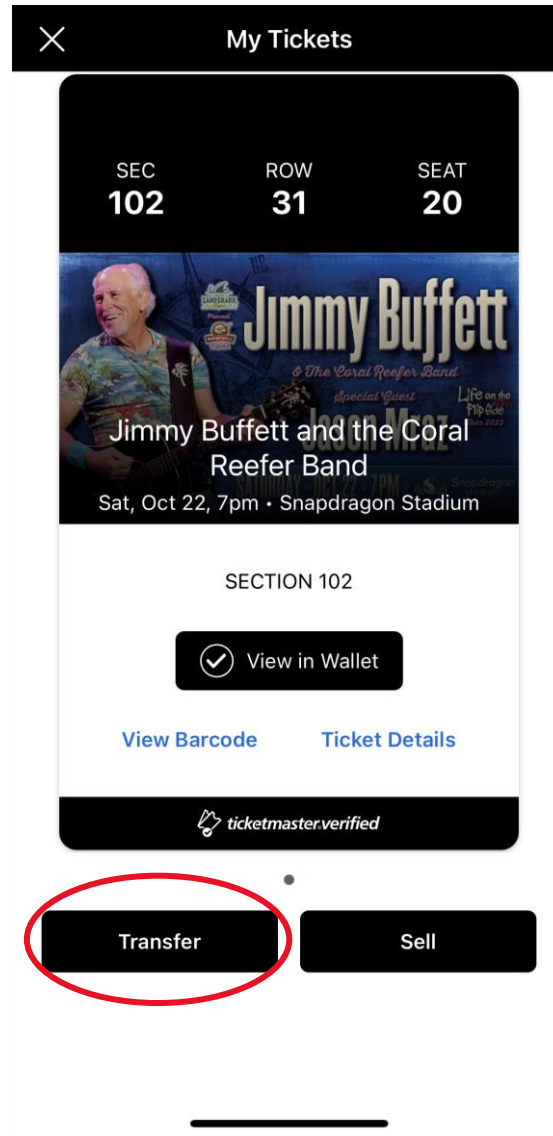
\*Screenshots of your mobile ticket will NOT get you in. On event day, open your ticket from Apple Wallet or Google Pay to be scanned at the gates.



# TRANSFER YOUR MOBILE TICKETS

## STEP 1:

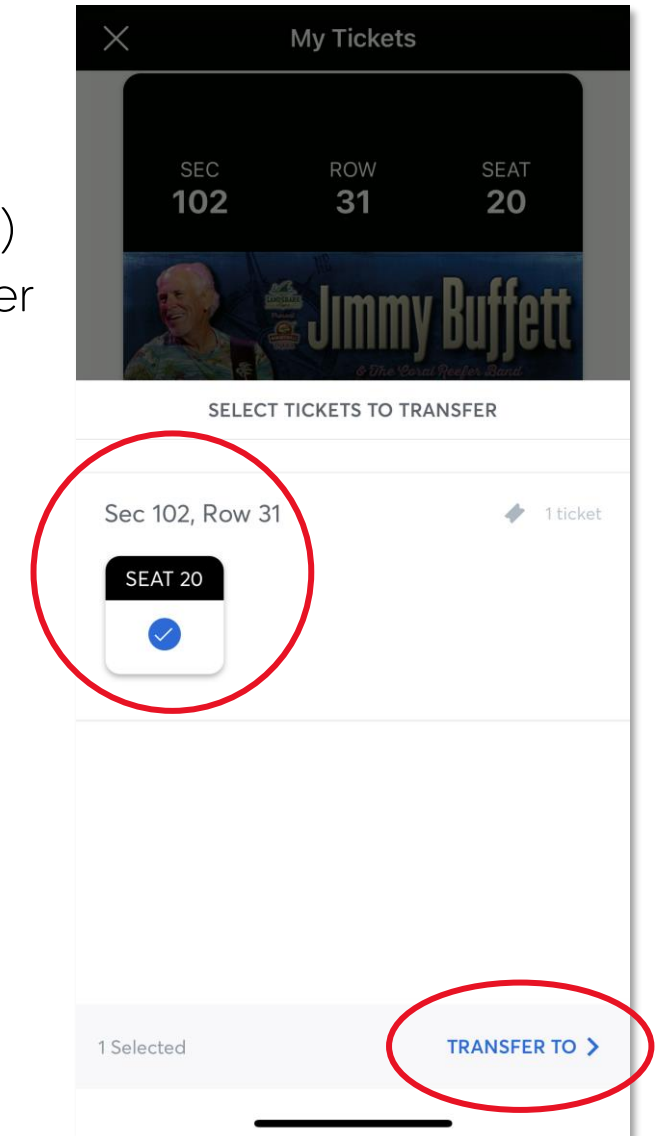
Select **Transfer** in the bottom left



## STEP 2:

Select the ticket(s) you want to transfer

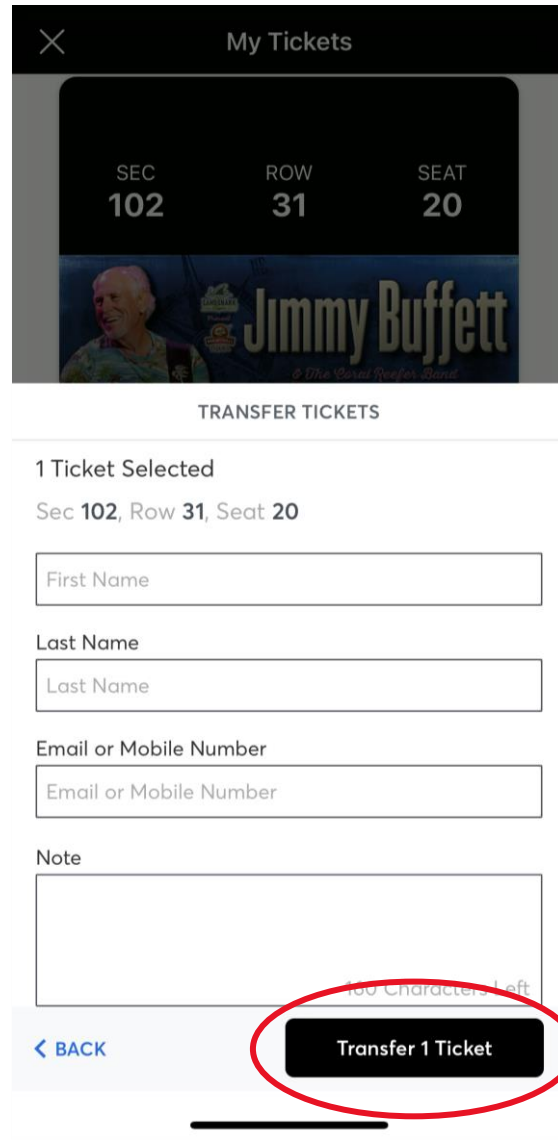
Then select **Transfer To** in the bottom right



# TRANSFER YOUR MOBILE TICKETS

## STEP 3:

Enter in recipient information and select **Transfer Ticket** in bottom right



My Tickets

SEC 102 ROW 31 SEAT 20

Jimmy Buffett

TRANSFER TICKETS

1 Ticket Selected

Sec 102, Row 31, Seat 20

First Name

Last Name

Email or Mobile Number

Note

100 Characters Left

< BACK

Transfer 1 Ticket

## PLEASE NOTE:

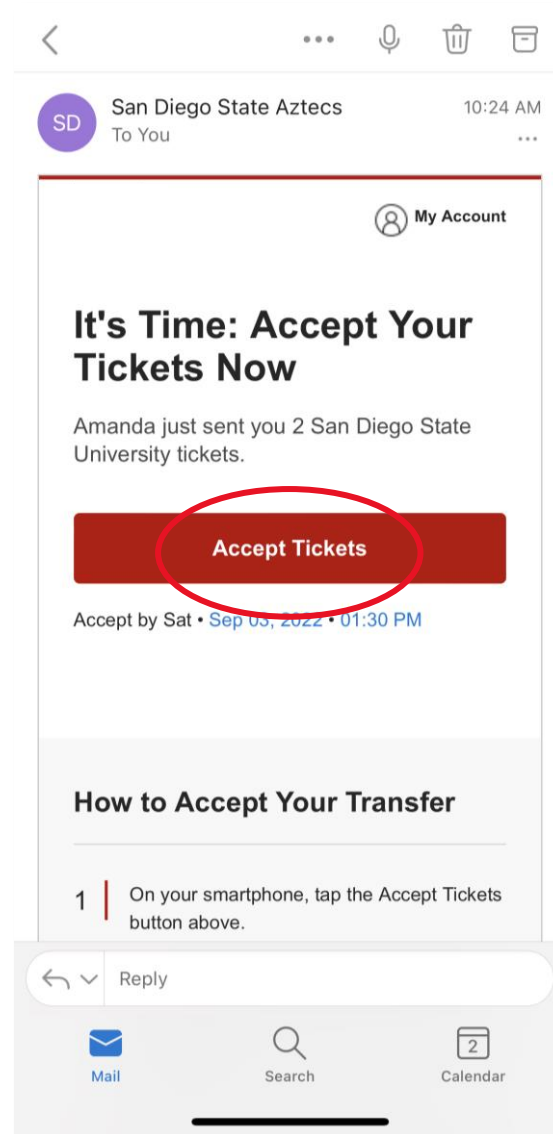
Your transferred tickets will show as sent. When your recipient has accepted them, the ticket will show as claimed. You will receive an email confirming the ticket has been accepted by your recipient. After a successful transfer, the ticket is no longer valid for entry from your account.



# ACCEPT A TICKET TRANSFER

## STEP 1:

Click the link received via text or email and select **Accept Tickets**



## STEP 2:

**Sign In** to your Ticketmaster account

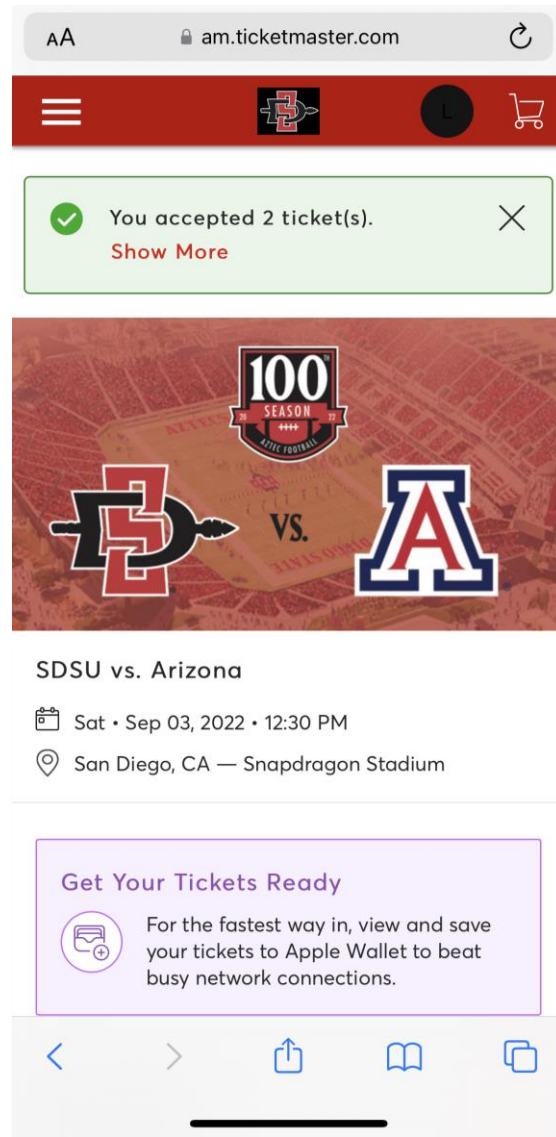
\*If you do not have a Ticketmaster account, choose the "Sign Up" button at the bottom of the screen.

Make sure to use the email address your tickets were transferred to.

# ACCEPT A TICKET TRANSFER

## STEP 3:

View your tickets and save them to your mobile wallet for easy entry at the gates



You can also access and manage your tickets in the Snapdragon Stadium Mobile App

